NEXUS FINTRADE®

WITHDRAWAL POLICY

NEXUS FINTRADE INTERNATIONAL LTD

VERSION: 1.0 - JULY 2026

NEXUS FINTRADE INTERNATIONAL LTD
REGISTERED OFFICE: SUITE 803, 8TH FLOOR, HENNESSY TOWER, POPE HENNESSY STREET,
PORT LOUIS 11328, REPUBLIC OF MAURITIUS
LICENSE NUMBER: GB25205239 | REGISTERED AND REGULATED BY FINANCIAL SERVICES COMMISSION (THE “FSC”) IN MAURITIUS

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1. Introduction

This Withdrawal Policy (the ”Policy”) sets out the terms, verification requirements, and processing timeframes that apply to the withdrawal of funds from a trading account held with NEXUS FINTRADE INTERNATIONAL LTD (the ”Company”, ”we”, ”us”, or ”our”), a company incorporated in the Republic of Mauritius under the Companies Act 2001 with registration number 227330 GBC, authorised and regulated by the Financial Services Commission (the ”FSC”) of Mauritius under license number GB25205239 as an Investment Dealer (Full-Service Dealer excluding underwriting).

This Policy forms part of, and should be read together with, the Company’s Client Agreement, Terms of Business, Terms of Use, Privacy Policy, and AML/KYC Policy. In the event of any inconsistency between this Policy and the Client Agreement, the Client Agreement shall prevail.

2. Scope of This Policy

This Policy applies to all withdrawal requests submitted by clients holding a live trading account with the Company, regardless of account type, base currency, or margin/leverage tier.

3. General Principles

- Same-name policy: withdrawals may only be made to a bank account held in the name of the account holder, exactly matching the name verified during the Company’s Know-Your-Client (”KYC”) process. The Company operates a strict ”no third-party payment” policy.
- The Company does not process withdrawals to third-party accounts, or to any bank account, card, or e-wallet not held in the client’s own name, under any circumstances.
- Withdrawal requests may only be submitted through the Company’s client portal/CRM system, to a bank account that has been registered and verified in accordance with Section 4 below.
- Where practicable, funds will be returned via the same method and to the same source used for the corresponding deposit, up to the amount deposited, in accordance with the Company’s AML/KYC Policy. Profits in excess of deposited funds may be withdrawn to any registered and verified bank account held in the client’s name.

4. Registering a Withdrawal Bank Account

- Before submitting a withdrawal request, a client must register at least one bank account through the Company’s CRM system.
- To register a bank account, the client must upload a valid supporting document (such as a recent bank statement or an official bank confirmation letter) as proof of ownership, clearly showing: the full name of the account holder, which must match the name held on the client’s trading account; the bank account number or IBAN; the bank name and branch; and the SWIFT/BIC code.

- The Company reserves the right to request additional documentation or clarification before approving a registered bank account, and may reject any registration that does not meet its verification standards.
- Clients may register more than one bank account, provided each account is independently verified and held in the client's own name. Clients may select their preferred verified account when submitting each withdrawal request.
- The Company reserves the right to reject, suspend, or require re-verification of any registered bank account at any time, including where there is a change in client details or a suspected discrepancy.

5. Submitting a Withdrawal Request

- Withdrawal requests must be submitted via the client portal/CRM, selecting one of the client's verified registered bank accounts and specifying the amount to be withdrawn.
- The Company reserves the right to set and amend, from time to time, a minimum withdrawal amount and any applicable processing fee, details of which are available on the client portal or on request from Client Services.

6. Cut-Off Time and Processing Schedule

- Requests received before 1:00 p.m. (Mauritius time) on a business day will be processed by the Company on the same business day.
- Requests received at or after 1:00 p.m. (Mauritius time), or on a non-business day, will be processed on the following business day.
- Standard processing time is up to three (3) working days from the date the request is processed, subject to satisfactory completion of the Company's compliance and verification checks.
- Once approved and released by the Company, payments are typically transmitted by SWIFT wire transfer. SWIFT transfers generally take a further two (2) to three (3) business days for the client's bank to receive and credit the funds to the designated bank account. This additional timeframe depends on the client's bank and any intermediary or correspondent banks involved, and is outside the Company's control.
- For the purposes of this Policy, ”working day” or ”business day” means a day, other than a Saturday, Sunday, or public holiday, on which banks are open for general business in Mauritius.

7. Compliance and Verification Checks

All withdrawal requests are subject to the Company's AML/CTF and KYC procedures. The Company may request additional documentation or information to verify the identity of the client, the source of funds, or the ownership of the designated bank account before releasing a withdrawal.

The Company reserves the right to delay, suspend, or decline a withdrawal request where:

- the client's identification or bank account documentation is incomplete, unclear, or cannot be verified;

- the Company has reasonable concerns regarding fraud, money laundering, or other suspicious activity;
- processing the withdrawal would cause the account to fall below the required margin level; or
- the withdrawal request does not otherwise comply with this Policy or the Client Agreement.

8. Currency and Charges

- Withdrawals are generally processed in the base currency of the client's trading account. Where currency conversion is required, the prevailing exchange rate at the time of processing will apply.
- Clients should note that, in addition to any processing fee charged by the Company, intermediary or correspondent banks and the client's own receiving bank may apply their own charges, which are outside the Company's control.

9. Rejected, Returned, or Failed Withdrawals

- If a withdrawal cannot be completed because of incorrect, incomplete, or mismatched bank details provided by the client, the Company will notify the client and may require the request to be resubmitted with corrected information.
- Any bank charges incurred as a result of a returned or failed transfer caused by client error may be deducted from the amount credited back to the client's trading account.

10. Client Obligations

Clients must ensure that all bank account and personal information provided to the Company is accurate, complete, and kept up to date, and must promptly notify the Company of any change. Failure to do so may result in delays to, or rejection of, withdrawal requests.

11. Amendments to This Policy

The Company may amend this Policy from time to time to reflect changes in its operational procedures or applicable regulatory requirements. The updated Policy will be published on the Company's website and/or client portal, and continued use of the Company's services following such publication constitutes acceptance of the revised Policy.

12. Governing Law and Jurisdiction

This Policy is governed by and construed in accordance with the laws of the Republic of Mauritius. The courts of Mauritius shall have exclusive jurisdiction to settle any dispute arising out of or in connection with this Policy.

13. Contact Us

For any questions regarding withdrawals or the status of a withdrawal request, please contact our Client Services team at support@nexusfintrade.com, or write to us at: Nexus Fintrade International Ltd, Suite 803, 8th Floor, Hennessy Tower, Pope Hennessy Street, Port Louis 11328, Republic of Mauritius.